Ian Jackson

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Summary

Experienced Senior Product Designer with 7+ years of expertise in creating user-friendly designs for mobile, web, and game products. I use my software skills to collaborate withcross-functional teams as a designer.

Experience

SENIOR PRODUCT DESIGNER | 09/2020 - Current
Zillow Group - Seattle, Washington
- Spearheaded the creative decision of multiple design projects across Zillow Rentals and Zillow Buying & Selling teams.
  • Completed the development and successful launch of several key products in 2020-2023. Zillow Sign & Collect, Underwriting Software for property acquisition, Zillow 3D Homes.
  • Maintained & updated the Design System library, which provided a foundational
  framework for future artifact usability and consistency

UI/SENIOR UX DESIGNER | 08/2018 - 09/2020
Facebook Reality labs - Seattle, WA
- Conducted extensive research on (AR/VR) to optimize the user experience of tools that facilitate seamless connections between users, regardless of their location.
  • Organized and led multiple rounds of usability research sessions and recorded data from
  each interview to decide design implementations going forward
  • Worked with a team of other designers and researchers to create the onboarding
  experience for first time Oculus rift users.

UX DESIGNER | 11/2016 - 01/2020
Virtually Perfect - Remote, WA
- Fostered strong client relationships with All Tails, HCL Technologies, True North Marketing, Mythical Games, Hugo Health, and the University of Washington and provided support throughout the project life cycle so that projects were completed on time and within budget.

SOFTWARE DEVELOPER INTERN | 06/2015 - 08/2018
Facebook - Seattle, WA
- I Interned at facebook every summer for 4 years until hired on to fulltime post graduation.
- Improved metrics and performance measures related to user data storage, stability product improvements and ensuring the reliability of the log library.
- Worked with the Stability Infrastructure team, streamlining & reducing the time spent on attachment-related debugging process.

Skills

- CSS
- Web Design
- HTML
- Interaction Design
- Product Design
- Usability Testing
- Mobile Design
- User Interface Design
- User Flows
- Wireframing
- Figma
- Product Ownership

Education and Training

Whitworth University - Spokane, WA | Bachelor of Science
Human-Computer Interaction, 05/2018

North Seattle Community College - Seattle, WA | Associate of Science
Computer Science, 05/2017